

ERA CAPITOL AREA REALTY, INC.

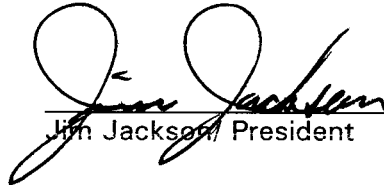
3901 S Lamar Blvd., Suite #130, Austin, Texas 78704

512-444-6590 512-448-4546

2922 Norfolk

HOW ARE WE DOING?

Please take a moment to let the President of ERA - Capitol Area Realty, Inc. know how your real estate transaction was handled. It will help us become better at what we do best. Thanks!


Jim Jackson, President

(Please circle the best answer)

1. How did you first come to know about us?

a. ERA-Capitol Area Realty Agent
c. Friend

b. ERA-Capitol Area Realty Advertisement
d. Other

2. Were you a: Seller Buyer Landlord Tenant

3. Did our Agent clearly explain in the beginning what you should expect in your real estate transaction?

Yes Somewhat No
1 2 3 4 5 6 7 8 9 10

4. Was our Agent knowledgeable about real estate?

Yes Somewhat No
1 2 3 4 5 6 7 8 9 10

5. Did we really help you in your real estate decisions?

Yes Somewhat No
1 2 3 4 5 6 7 8 9 10

6. Did we follow through when we were to do something?

Yes Somewhat No
1 2 3 4 5 6 7 8 9 10

7. Would you use us again or tell a friend to use us?

Yes Somewhat No
1 2 3 4 5 6 7 8 9 10

8. Any suggestions to help us do better or comments on our service?

Carroll was such a gentleman & nice guy that I thought he was an Aggie... He really changed my opinion of Longhorns. 😊

Marianna Steel
Name (Optional)

Carroll Grwin
Agent's Name